


# How to enroll Android devices to Endpoint Manager

- This article explains how to add Android devices to Endpoint Manager.
- Once added, you can deploy profiles to manage device security, network access rights, browser restrictions and more.
- **Note** – You need to add users (device owners) before you can enroll their devices. Please see one of the following tutorials if you have not yet added users:
  - [Add users manually](#)
  - [Bulk import users from a .csv file](#)
  - [Bulk import users from Active Directory](#)
- Make sure target Android devices are connected to the internet and have enough space to install the Endpoint Manager app.
- Enrollment involves the following steps:
  - [Enroll user devices to Endpoint Manager](#)
  - [Install and configure the client](#)

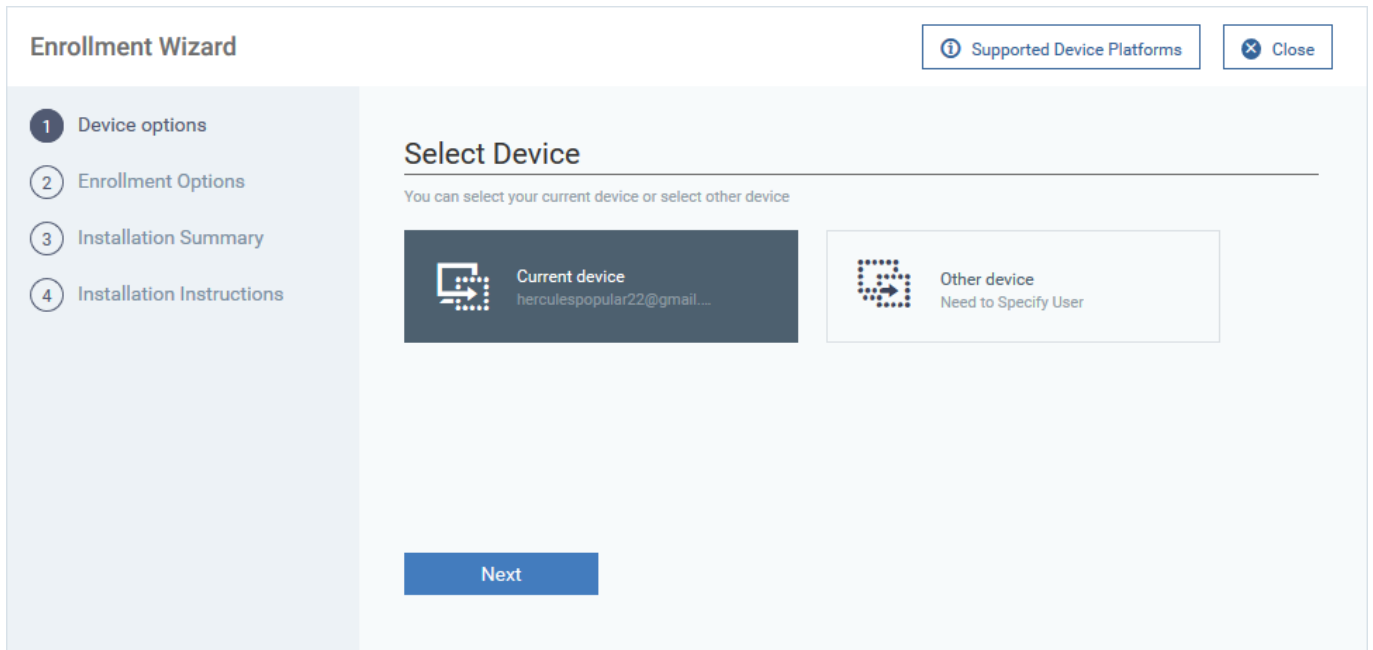
## Enroll user devices to Endpoint Manager

- Login to Comodo One/ Xcitium
  - Click 'Applications' > 'Endpoint Manager'
  - Click 'Users' > 'User List' on the left
  - Select the users whose devices you want to add
  - Click the 'Enroll Device' button
- OR
- Click the 'Add' button  then select 'Enroll Device'.

The device enrollment wizard starts:

### Step 1 – Device Options





## Select Device

- Choose 'Other device'

## Specify User

- Any users you selected previously are listed in the 'Specify User' box
- You can add additional, existing users by simply typing their email address in the box. Endpoint Manager will auto-suggest users that have already been created.
- **Create New User** – Click if you want to add a new user to Endpoint Manager. You cannot add devices unless you have first added the users that own them. The add-user process is explained [here](#).
- Click 'Next' to proceed to step 2.

## Step 2 – Enrollment options:

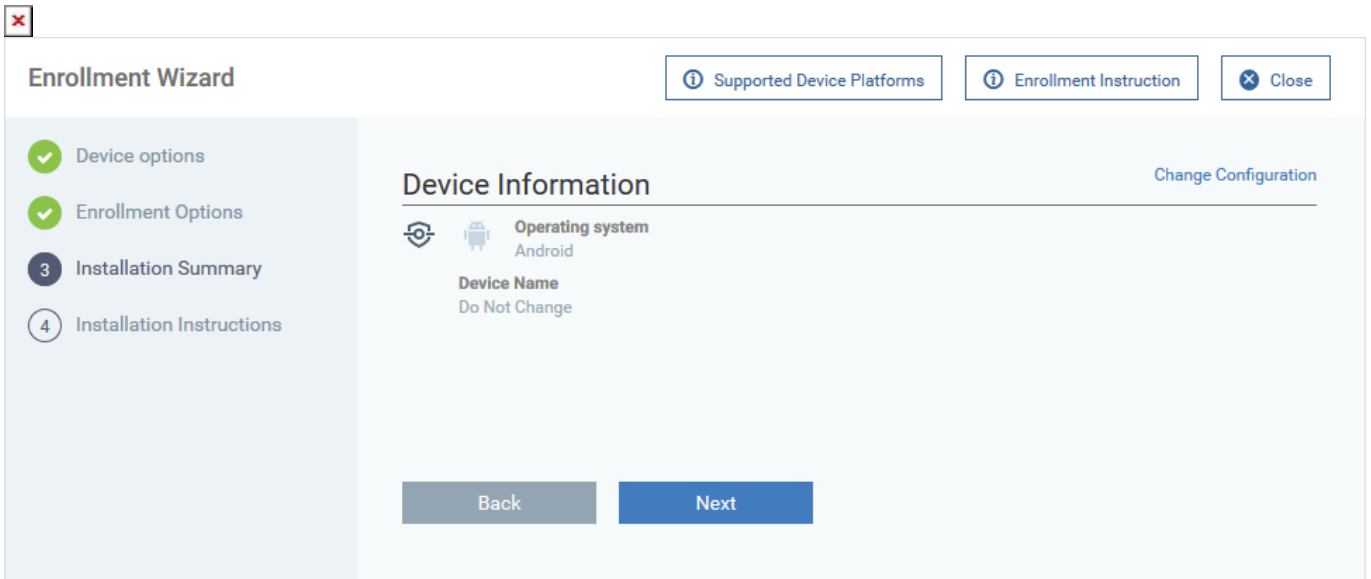


- **Select Operating System of the Device**
  - Choose 'Android'
- **Device Name Options**
  - **Do Not Change** - The device's existing name is used to identify it in Endpoint Manager
  - **Change** - Enter a new device name.

Click 'Next' to proceed to step 3

## Step 3 - Installation Summary

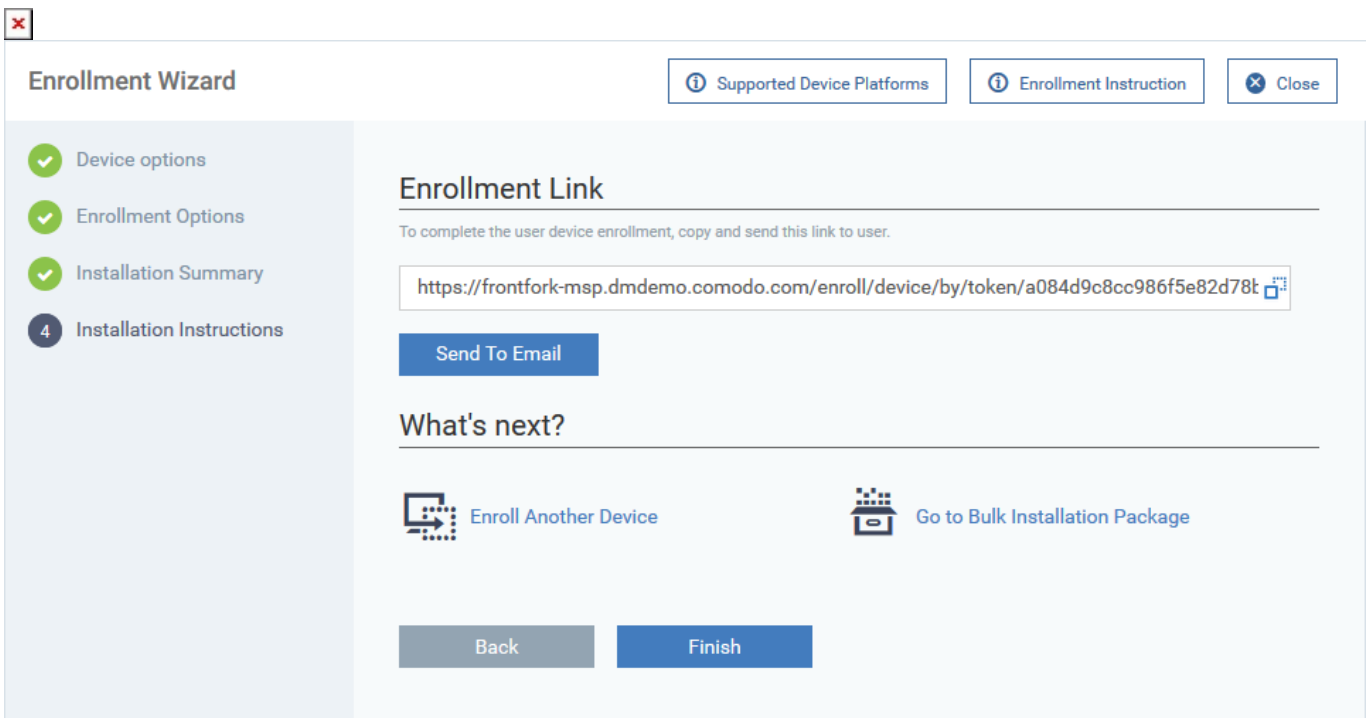
- Review your choices so far:



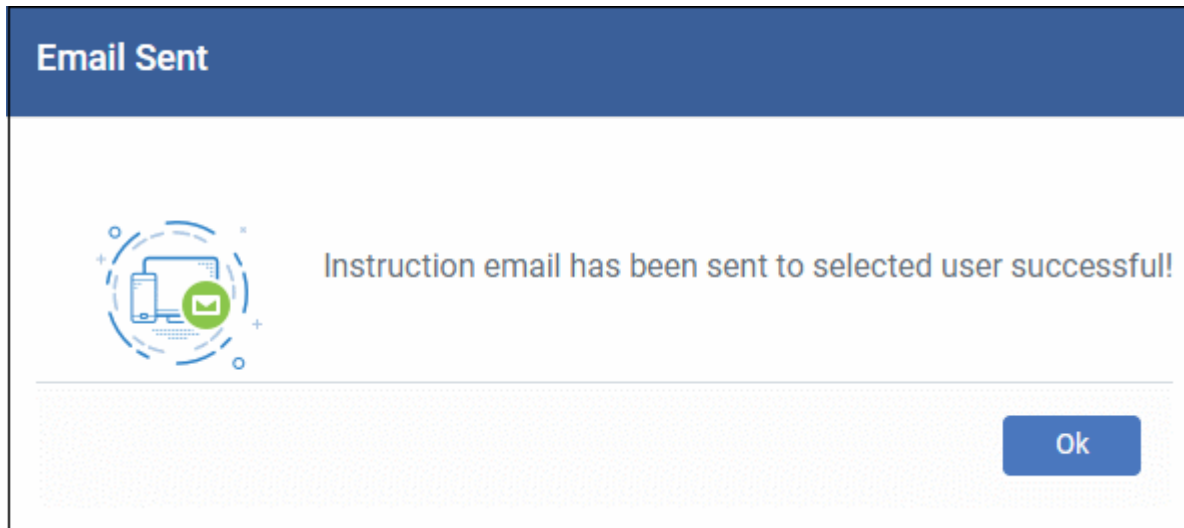
- Click 'Back' or 'Change Configuration' (top-right) to revise your choices.
- Click 'Next' to proceed to step 4

### Step 4 - Installation Instructions

The final step is to send the enrollment emails to the device owners:

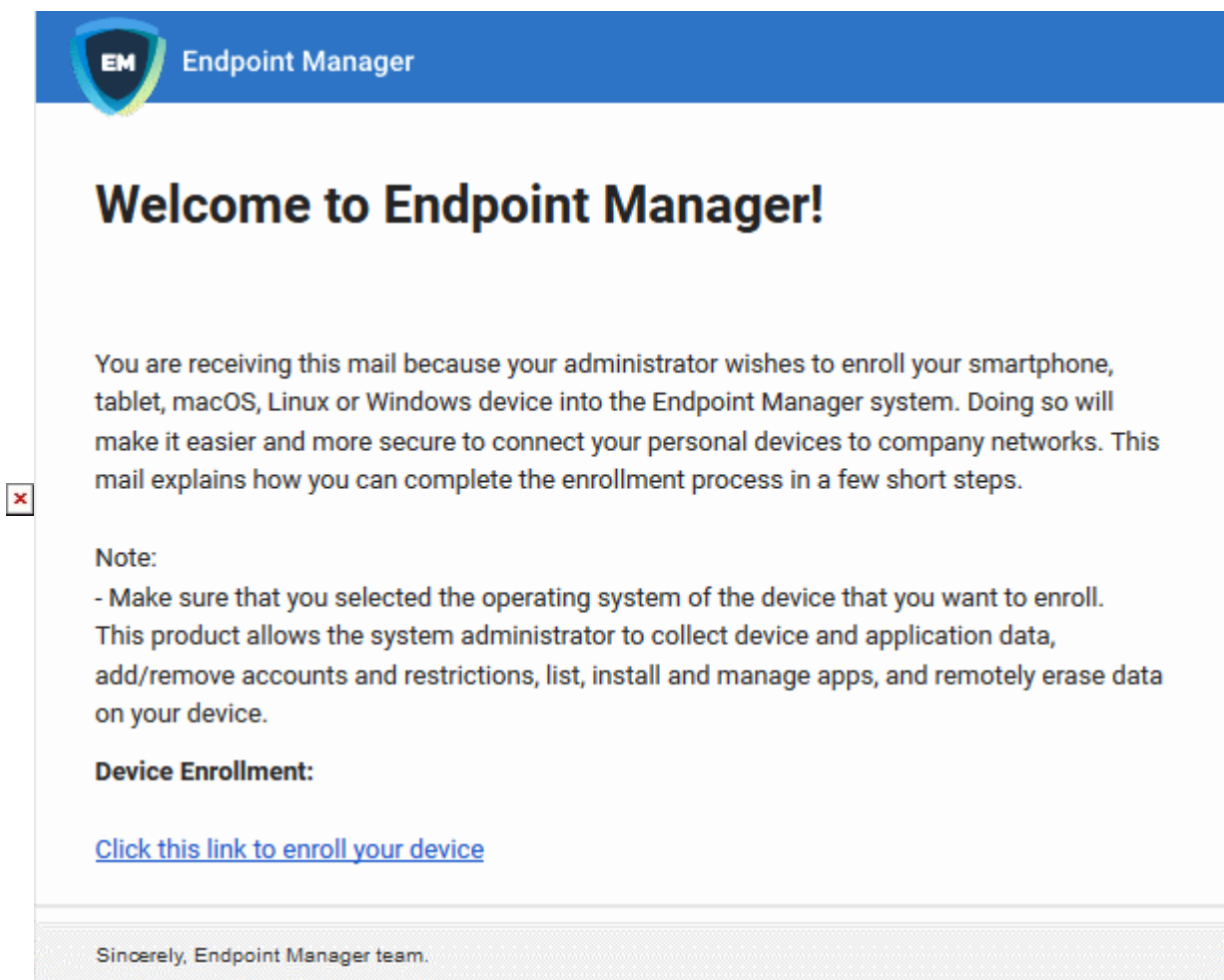


- **Send To Email** - Click this to send enrollment mails to users with the settings you choose in steps 1, 2 and 3.



- Click 'Ok' to exit the wizard

An example email is shown below:



## Install and configure the client

- Users should open the enrollment mail on the device itself.

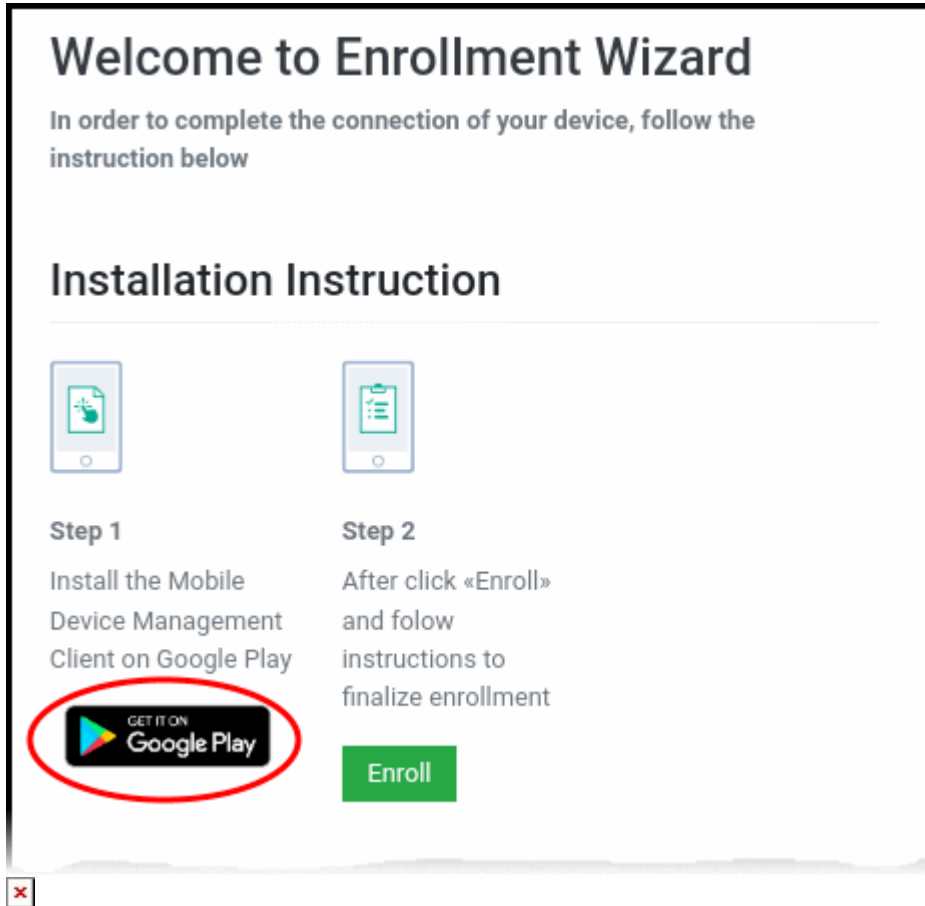
Enrollment involves two steps:

- [Step 1 - Download and Install the communication client](#)

- [Step 2 - Configure the client](#)

### Step 1 - Download and Install the communication client

- Open the mail on the device you want to enroll
- Tap the link in the mail to start the enrollment wizard
- Touch the 'Get it on Google Play' button:



- Download and install the client software from Google Play

### Step 2 - Configure the communication client

The next step is to configure the client to connect to Endpoint Manager. There are two ways to do this:

- [Automatic Configuration](#)
- [Manual Configuration](#)

#### Automatic Configuration

- After installation in step 1, go back to the device enrollment page and tap the 'Enroll' button under 'Step 2':

# Welcome to Enrollment Wizard

In order to complete the connection of your device, follow the instruction below

## Installation Instruction



### Step 1

Install the Mobile Device Management Client on Google Play



### Step 2

After click «Enroll» and follow instructions to finalize enrollment

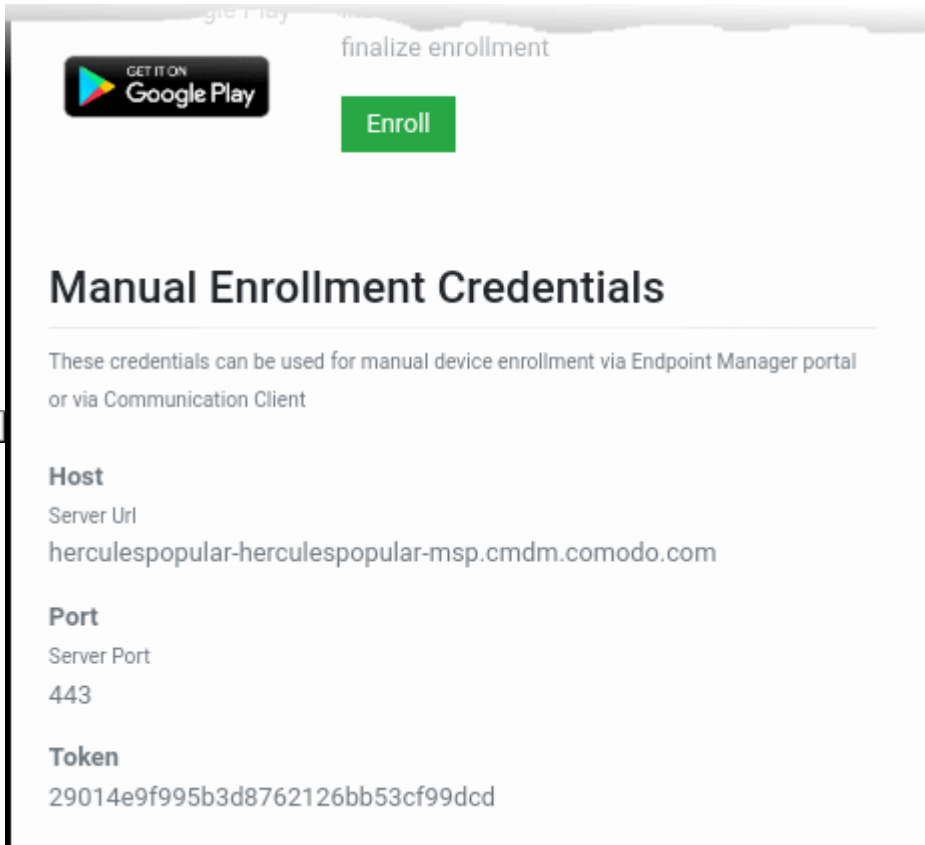


The client is automatically configured.

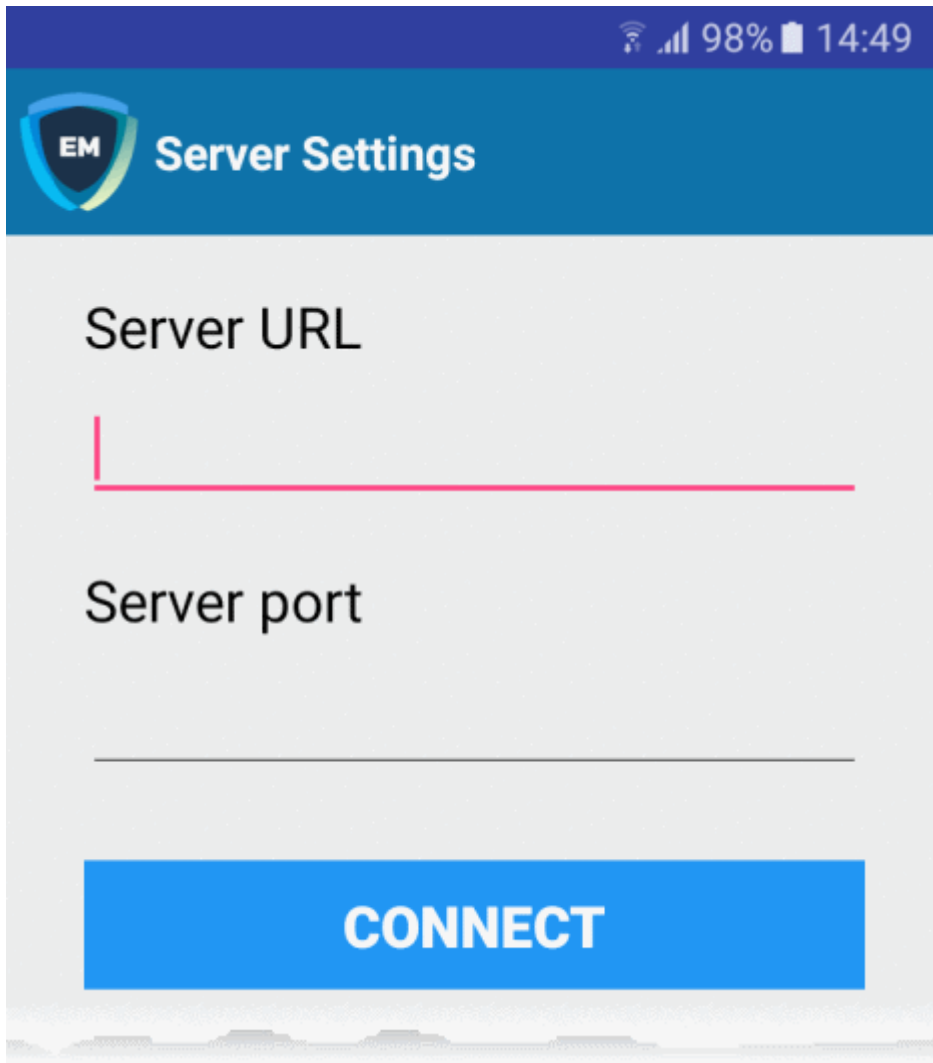
Users now skip to the EULA and [device activation screen](#).

### Manual Configuration

Users can manually configure the communication client to connect to Endpoint Manager by entering the server settings and token string (aka PIN). You can find these items on the enrollment page:



- Open the client by tapping the client icon on your device.
- This starts the client configuration wizard. Enroll the device by entering the server settings and unique token:



- **Server URL** - The server URL is listed on the enrollment page as described above.
- **Server port** - The server port is also listed on the enrollment page. Default = 443.
- Hit the 'Connect' button to open the login screen.

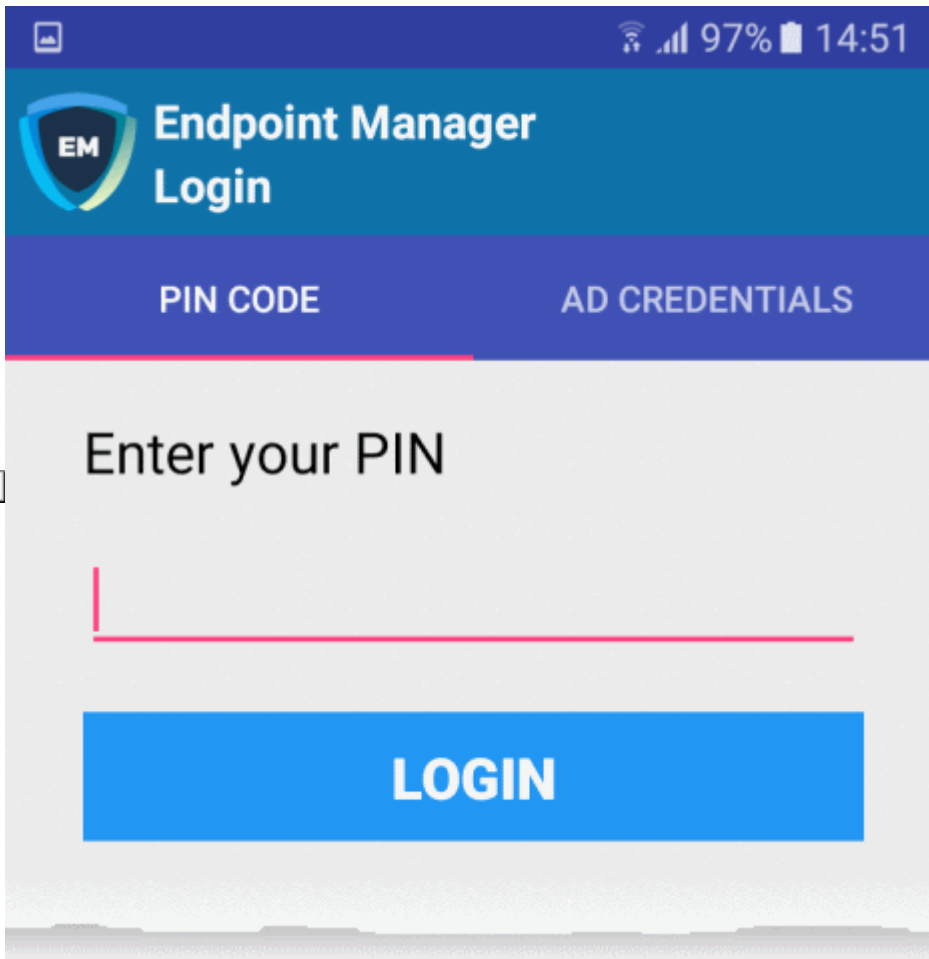
### Login to the Console

There are two ways to login to the console:

- [Enter the token from the enrollment page in the 'PIN Code' tab](#)
- [Enter your domain username and password](#)

#### Enter the token from the enrollment page

- Open the communication client
- Open the 'Pin Code' tab:



- Enter the token from the enrollment page as the PIN
- Tap 'Login' then agree to the [EULA](#).

#### Domain username and password

- Open the communication client
- Open the 'AD Credentials' tab

**Prerequisite:** Enrollment of user devices using their Active Directory (AD) credentials requires:

- The AD server to be integrated with EM
- The users to be imported from AD to EM.  
[Click here for on this process.](#)





# Endpoint Manager Login

PIN CODE

AD CREDENTIALS

Login

Password

**LOGIN**

- Enter the username and password you use to login to your network domain.

- Tap the 'Login' button

## End User License Agreement



### ITARIAN END USER LICENSE AGREEMENT AND TERMS OF SERVICE



### ENDPOINT MANAGER

THIS AGREEMENT CONTAINS A BINDING  
ARBITRATION CLAUSE.

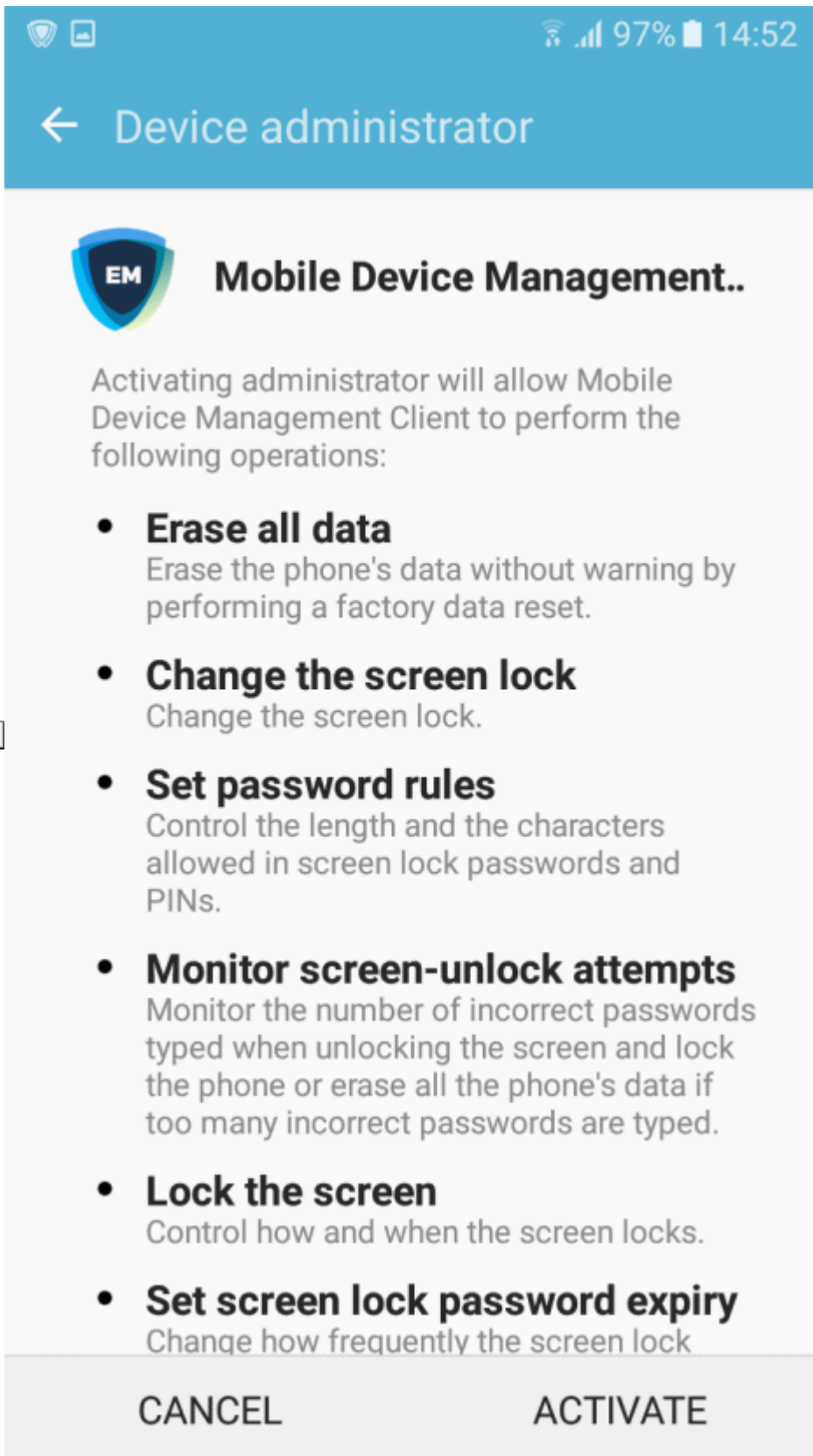
IMPORTANT – PLEASE READ THESE TERMS CAREFULLY BEFORE USING ITARIAN ENDPOINT MANAGER (THE “PRODUCT”). THE PRODUCT MEANS ALL OF THE ELECTRONIC FILES PROVIDED BY DOWNLOAD OR ACCESSED OR INSTALLED WITH THIS LICENSE AGREEMENT. BY USING THE PRODUCT, OR BY CLICKING ON “I ACCEPT” BELOW, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS AGREEMENT, THAT YOU UNDERSTAND IT, AND

**I ACCEPT**

**DENY**

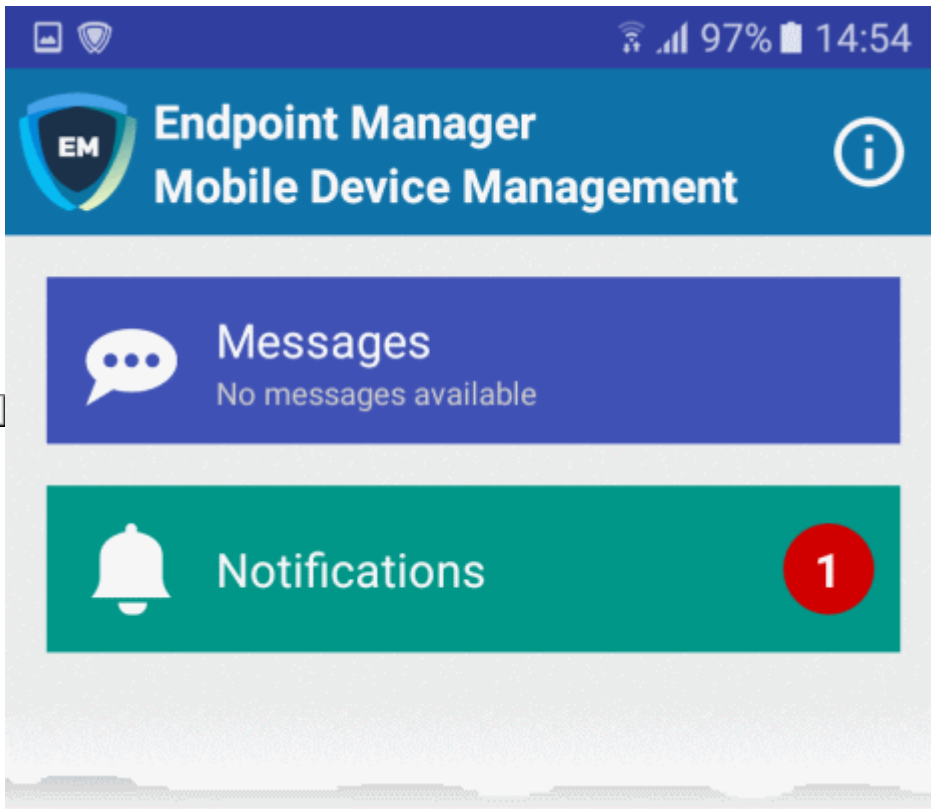
- Scroll down then click the 'I Accept' button

This starts the client activation screen. Activation requires the client is given some privileges:

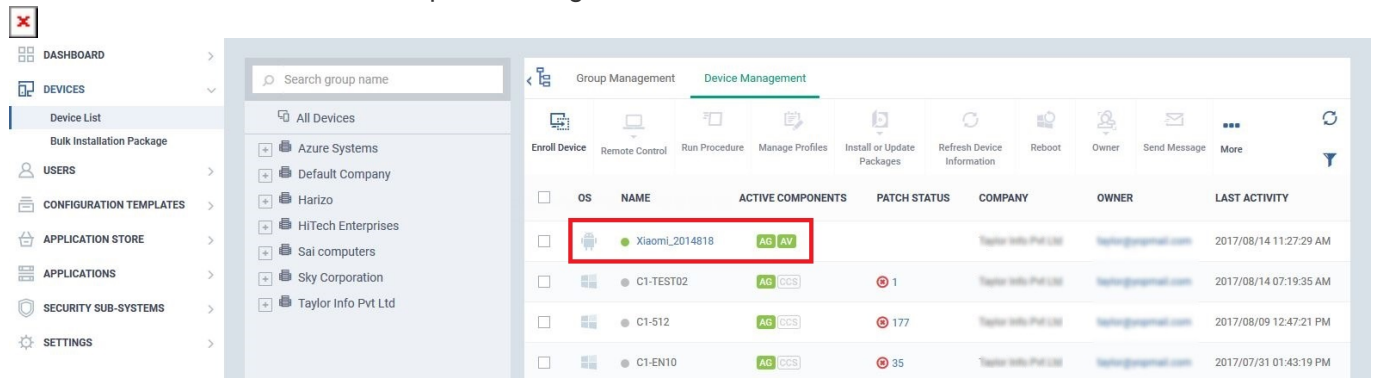


- Tap 'Activate'.

The communication client home screen opens:



The device is now enrolled to Endpoint Manager. All enrolled devices are shown in 'Devices' > 'Device List':



- You can now apply custom profiles to the devices if required. [Click here](#) to learn how to create and deploy a custom profile.