How to remotely uninstall third party applications from a Windows device

Open Endpoint Manager > Click 'Devices' > 'Device List' > 'Device Management' > click the name of a Windows device > 'Software Inventory'

- Endpoint Manager lets you view the list all applications installed on a managed Windows device
- These also include applications installed on locations other than their default locations, because the communication client periodically scans the locations including 'C:\Program Files\' and 'C:\Users\{user}\AppData\' folder. The client and sends the details of the applications to Endpoint Manager.
- You can also uninstall 3rd party applications from the device

Note: You can only remove applications which are supported by EM. See the full list of EM supported 3rd party applications here.

Use the links below to jump to the task you need help with:

- The software inventory interface
- Remotely uninstall 3rd party applications

The software inventory interface

- Login to Comodo One / Xcitium
- Click 'Applications' > 'Endpoint Manager'
- Click 'Devices' > 'Device List'
- Click the 'Device Management' tab
 - $\circ\,$ Select a company or group on the left to view devices in the group

Or

- Select 'Show all' to view every device enrolled to EM
- Click the name of a Windows device then select the 'Software Inventory' tab:

TechElf Owner: Alice											
🗊 Manage Pro	files Remote Control	File Transfer	Remote Tools	F Run Procedure	Install or Manage Packages	C Refresh Device Information	Reboot	Export Security Configuration	Delete Device	Owner	
Device N	ame Summary	Networks	s Associa	ted Profiles 🤇	Software Invento	File List	Exported	Configurations	MSI Installa	tion State	Patch 🕨
Last inventory scan date: 2020/04/27 03:59:39 PM Status: Success											
C Update Software Inventory							Y				
	SOFTWARE .			VENDOR	VENDOR			INSTAL	LATION DAT	E	
7	7-Zip 19.00 (x64)				Igor Pavlov	Igor Pavlov			2020/04/01		
A	ActivePresenter					Atomi Systems, Inc.			2020/03/06		
	Adobe Acrobat Reader DC				Adobe Syste	Adobe Systems Incorporated		20.006.20042	42 2020/04/21		
	COMODO Client - Security				COMODO S	COMODO Security Solutions Inc.		12.2.0.8115 2020/04/23		4/23	

Endpoint Manager periodically synchronizes with devices to get an up-to-date list of their installed applications. The most recent update time is shown above the list.

 Click 'Update Software Inventory' to instantly refresh the list and view the most recently installed applications

Software - The name of the application.

Vendor - The publisher of the application.

Version - The version number of the application.

Installation Date - The date at which the application was installed on the device.

Remotely uninstall 3rd party applications

You can uninstall 3rd party applications supported by EM. See EM Supported 3rd Party Applications for a full list.

- Click 'Devices' > 'Device List'
- Click the 'Device Management' tab
 - Select a company or group on the left to view devices in the group

Or

- Select 'Show all' to view every device enrolled to EM
- Click the name of a Windows device then select the 'Software Inventory' tab
- Select an application in the list
- Click 'Uninstall Selected Application'

Device	e Name	Summary	Networks	Associated Profiles	Software Inventory	File List	Exported Configurations	MSI Installation State	Patch 🕨
Last i	nventory sc	an date: 2020/	04/27 03:59:39	PM Status: Success					
٦	pdate Softwa	re Inventor	Uninstall App	plication(s)				Ø	Ţ
	SOFTWAR	RE 🔺			VENDOR		VERSION	INSTALLATION DATE	
	7-Zip 19.0	0 (x64)			Igor Pavlov		19.00	2020/04/01	
	ActivePres	senter			Atomi Systems, I	nc.	8.0.2	2020/03/06	
	Adobe Ac	robat Reader DC	2		Adobe Systems I	ncorporated	20.006.20042	2020/04/21	
	COMODO	Client - Security	1		COMODO Securi	ty Solutions Inc	. 12.2.0.8115	2020/04/23	

- An uninstall command will be sent to the device.
- You will see the following message **if** the software cannot be uninstalled without notifying the device user:

Uninstall Application		×
Silent uninstall may not be performed.		
	Proceed	Cancel

- Click 'Proceed' to continue with the uninstall.
- The uninstallation operation is also added to the device logs. You can view the logs under the 'Logs' tab of the device details interface.
- Click 'Devices' > 'Device List' > 'Device Management' > click the name of a device > 'Logs' > 'Uninstallation Logs'
- See this wiki for more details.

Tip:

- You can uninstall an application from selected or **all** Windows devices from the 'Global Software Inventory'.
- Click 'Applications' > 'Global Software Inventory' to access this area.
- See How to use the global software inventory to remove applications from devices for help to do this.