

How to remove devices from Endpoint Manager

Open Endpoint Manager > Click 'Devices' > 'Device List' > 'Device Management' > select target devices > click 'Delete Device'

- You can remove devices that need not be managed from Endpoint Manager at any time.
- Once a device is deleted from EM, all configuration profiles and apps installed by EM will also be removed from the device.
 - **Windows Devices** - You have the option to also uninstall the communication and/or security client when removing the device.
 - **Android, iOS, Mac OS and Linux devices** - Users can manually uninstall the clients and iOS profile from their device. [Instructions for uninstalling the agent/software](#) are available at the end of this section.

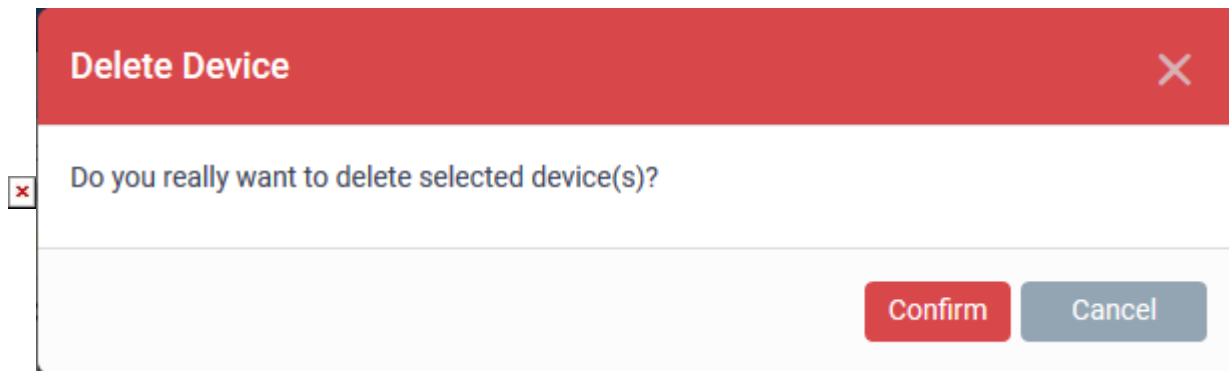
Remove devices from Endpoint Manager

- Login to Comodo One/ Xcitium
- Click 'Applications' > 'Endpoint Manager'
- Click 'Devices' > 'Device List'
- Click the 'Device Management' tab above the control buttons
 - Select a company or group on the left to view only their devices
- Or
 - Select 'Show all' to view every device added to EM
- Select the device(s) you want to remove
- Click 'Delete Device' from the options at the top. If 'Delete Device' is not available, click 'More' at top-right then 'Delete Device' from the options.

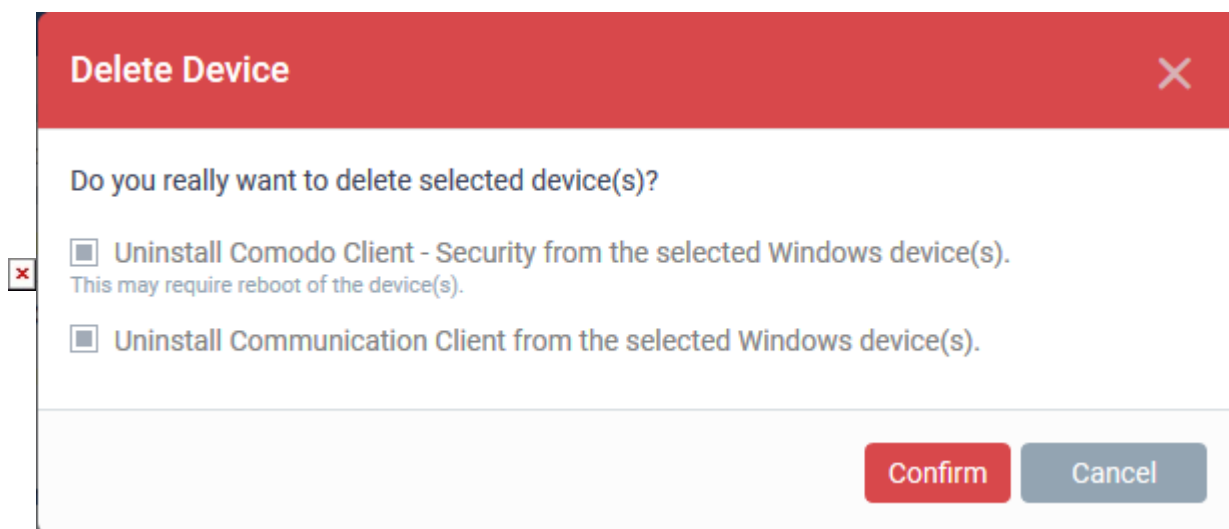
The screenshot shows the Endpoint Manager web interface. On the left sidebar, the 'DEVICES' menu item is circled in red. The main content area has a 'Device Management' tab circled in red. Below the tab, there is a search bar and a table of devices. The table has columns for OS, NAME, ACTIVE COMPONENTS, VIRTUAL DESKTOP, PATCH STATUS, CUSTOMER, and LAST LOGGED IN USER. There are four devices listed. To the right of the table, there is a 'More' button circled in red, which has a dropdown menu with 'Delete Device' and 'Export' options.

OS	NAME	ACTIVE COMPONENTS	VIRTUAL DESKTOP	PATCH STATUS	CUSTOMER	LAST LOGGED IN USER
Windows	DESKTOP-DBCPBH-V	AG CCS	2	Default Customer	DESKTOP-DBCPBH-V\Administrator (2022/07/29 05:49:17 AM)	
Windows	DESKTOP-DBCPBH-V	AG CCS	1	Default Customer	DESKTOP-DBCPBH-V\Administrator (2022/07/29 02:28:31 AM)	
Windows	DESKTOP-DBCPBH-V	AG AV FW CO	1	Default Customer	DESKTOP-DBCPBH-V\Administrator (2022/07/28 11:28:20 PM)	
Linux	denz	AG CCS	1	Default Customer	DEV.D.Zavorotnyy (2022/07/26 02:14:07 PM)	

A confirmation is shown:



If you have selected Windows devices, you can choose to uninstall the communication client and/or the CCS software in the confirmation dialog:



- Click 'Confirm' to remove the device from Endpoint Manager.

Remove the communication client app from an Android device

- Navigate to 'Settings' > 'Apps' on the Android device
- Select 'Comodo Client'
- Tap the 'Uninstall' button.

The communication client app will be removed from the device.

Remove the EM profile from an iOS device

- Navigate to 'Settings' > 'General' on the iOS device
- Select 'Profile' > 'Comodo Profiles' (certificate and EM)
- Tap the 'Remove' button.

The EM profile will be removed from the device.

Remove the EM profile from Mac devices

- Navigate to 'Settings' > 'General' on the Mac OS endpoint.

- Select 'Profile' > 'Comodo Profiles' (certificate and Endpoint Manager)
- Click the 'Remove' button.

The Endpoint Manager profile will be removed from the device.

Remove the communication client from Linux devices

- Open the console terminal
- Enter the following command:

```
$ sudo systemctl stop itsm && sudo systemctl disable itsm && sudo rm -f /etc/systemd/system/itsm.service  
&& sudo rm -rf /opt/COMODO.
```