

How to set admin rating for an application in Endpoint Manager

- A file's trust rating determines how Comodo Client Security (CCS) handles the file.
- These are the possible file ratings:
 - **Trusted** - The file is safe and is allowed to run normally on the endpoint
 - **Malicious** - The file is malware and is quarantined or deleted on the endpoint.
 - **Unrecognized** - No trust rating is available for the file. Unrecognized files are automatically run in the container because there is the possibility they are malicious. Contained applications write to a virtual file system and registry, and cannot access other processes or user data. You have the option to auto-upload these files to Valkyrie for behavior testing. The tests will identify whether the file is trustworthy or malicious.
- Going one step further, a file can be rated by three sources:
 - **FLS rating** - This is the official Comodo rating of the file. CCS gets this rating from our file-lookup server when it runs a virus scan on the file.
 - **Admin rating** - Admins can use Endpoint Manager to apply their own rating to a file.
 - **Local rating** - End-users (or admins) can set a file's rating in the CCS interface.

Ratings are prioritized as follows:

1) Admin rating

2) Local rating

3) Comodo rating

- Admin ratings over-rule Comodo and local ratings *IF* [local verdict server](#) is enabled (default).
- Admin ratings are disregarded if local verdict server is disabled.
- To prevent local users from rating files, you can [password protect CCS](#) on the endpoint, and disable '[Show antivirus alerts](#)'.

There are two ways admins can set a trust rating in Endpoint Manager:

- [Application Control interface](#)
- [Device Details interface](#)

Application Control interface

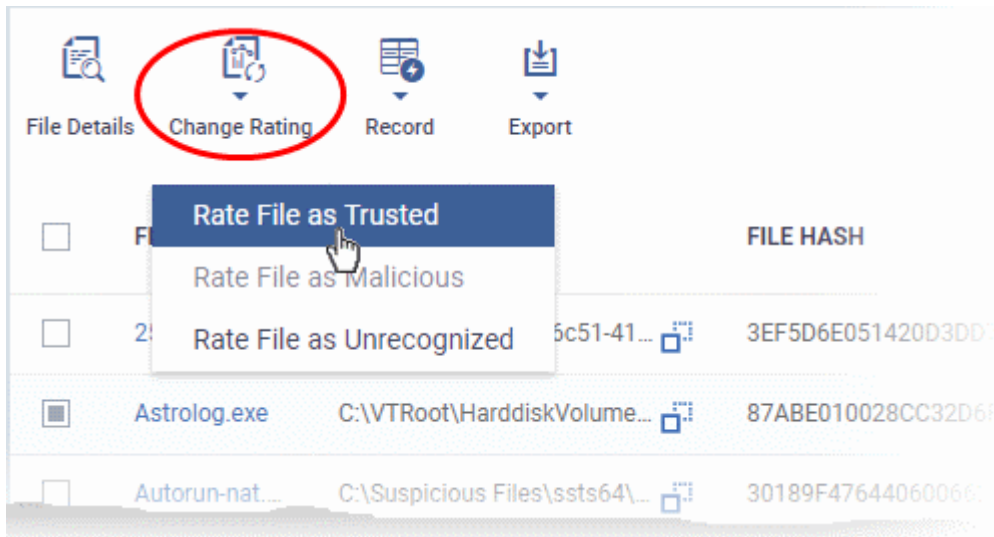
- Login to Comodo One / Xcitium
- Click 'Applications' > 'Endpoint Manager'

- Click 'Security Sub-Systems' > 'Application Control'

The interface shows a list of all files discovered from all managed endpoints with their trust ratings:

FILE NAME	FILE PATH	FILE HASH	SIZE	# OF DEVICES
000file_005_1dtpcc.exe	C:\Users\Administrator\Downloads\tmp\000file_00...	6851AC0C32D0D6148B8F2F31E7CAC625EEA60D75	1 MB	1
0011111.exe	C:\Users\Administrator\Downloads\0011111.exe	80DC53996149CF51968F32CEB18BD9FEAC74234D	4.5 kB	0
0011112.exe	C:\Users\Administrator\Downloads\0011112.exe	5C63C2C09BD8416908B9A83E5A3ED6033AF07836	4.5 kB	0
0011113.exe	C:\Users\Administrator\Downloads\0011113.exe	5C20E5A7FCA286F897B08AC0A6813C03BE1D93CC	4.5 kB	0
0011114.exe	C:\Users\Administrator\Downloads\0011114.exe	FCD505E3FEB31EE430F634A3B4F41CAE1847F09C	4.5 kB	0
01.exe	C:\Users\Smok7win\Desktop\01.exe	021D4A2CED90BD70153838B9ACC977FCDAEDB47B	88.5 kB	0
0101.exe	C:\Users\Administrator\Desktop\Cont\0101.exe	CACE4C793A582ED77C79E9F05E1EF7FA317D6AFE	4.5 kB	0
010101_001_nuzaqb.exe	C:\Users\Administrator\Downloads\tmp\010101_00...	F8E834FAE1F31998A9AF4939B7F9087B4988C218	1 MB	1
010101_002_ihwwy.exe	C:\Users\Administrator\Downloads\tmp\010101_00...	077DFB24A1E86DB4321B068020D33531FEA21945	1 MB	1
010101_003_oca7d5.exe	C:\Users\Administrator\Downloads\tmp\010101_00...	FB70CEB20EF7936EA0F1052C9B7C082AECC47897	1 MB	1
010101_004_xjbowq.exe	C:\Users\Administrator\Downloads\tmp\010101_00...	F73717C2F0655F539D7187A9523012E75A43589B	1 MB	1
010101_005_4eocui.exe	C:\Users\Administrator\Downloads\tmp\010101_00...	90BA6E44693160E137C69AE0FF4F3C994417D085	1 MB	1
010101_006_2r02nv.exe	C:\Users\Administrator\Downloads\tmp\010101_00...	64C1AD2136B37089FCDB62F113E8D09FB49DCD69	1 MB	1

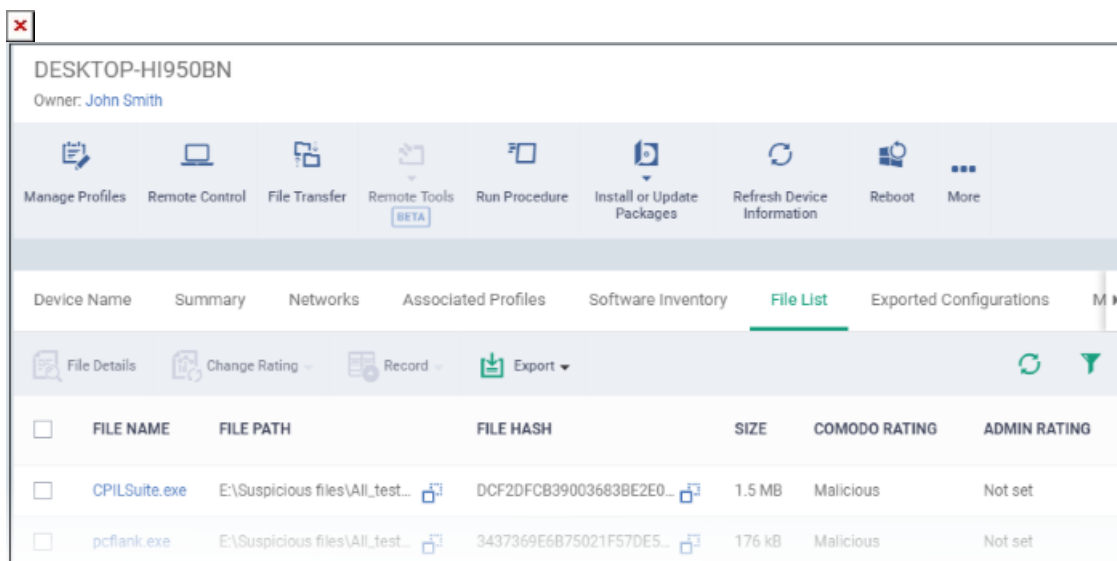
- Select the file for which you want to set a rating
 - Tip – Click the funnel icon at the top right and use the filters to search for a specific item
- Click 'Change Rating'.
- Select the new rating from the options:
 - Rate File as Trusted
 - Rate File as Malicious
 - Rate File as Unrecognized



The new admin rating will be set and sent to all endpoints. The new rating will determine the file's run-time privileges.

Device Details interface

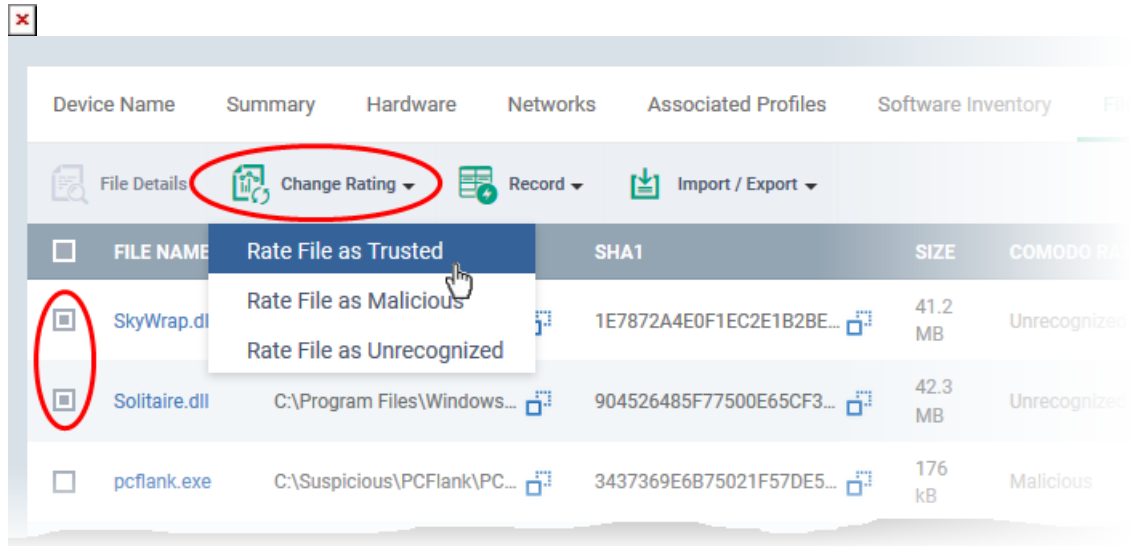
- Login to Comodo One
- Click 'Applications' > 'Endpoint Manager'
- Click 'Devices' > 'Device List' > 'Device Management'
 - Select a company or group on the left to view only their devices
- OR
- Select 'Show all' on the left to view every device enrolled to EM
- Click the name of a Windows device then select the 'File List' tab:



- Select the file(s) whose rating you want to change

- Tip – Click the funnel icon at the top right and use the filters to search for a specific item

- Click the 'Change Rating' button.
- Choose the rating you want to from the drop-down:



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