

How to set the trust rating of an application in Endpoint Manager

- Login to ITarian > Click 'Applications' > 'Endpoint Manager'
- Click 'Security sub-systems' > 'Application Control'

Introduction

Comodo Client Security (CCS) assigns the following trust ratings to applications:

- **Trusted** - Applications that are on the Comodo whitelist. These are allowed to run as normal on the endpoint
- **Malicious** - Applications that are on the Comodo blacklist, aka malware. These are automatically quarantined or deleted at the endpoint.
- **Unrecognized** - Applications that could not be identified as trusted or malicious. Untrusted applications are automatically run in the container on endpoints. Contained applications are not permitted to modify files, user data or other processes on the host machine.

The application control interface lists all 'malicious' and 'unrecognized' files. There are two types of ratings for each file:

- **Comodo Rating** - The rating assigned by Comodo's file-look up system
- **Admin Rating** – The rating manually assigned by an administrator
 - Admin ratings over-rule Comodo ratings. Admin ratings will be pushed to all endpoints during the next update cycle
 - This allows you to locally whitelist applications which Comodo determines are unrecognized or malicious.

Assign admin ratings to applications

There are two ways to do this:

1. **Application Control** - For all devices
2. **Device List** - For individual devices

1. Application Control

- Login to ITarian > Click 'Applications' > 'Endpoint Manager'
- Click 'Security sub-systems' > 'Application Control'

FILE NAME	FILE PATH	FILE HASH	SIZE	# OF DEVICES	COMODO RATING	ADMIN RATING
._hashlib.pyd	C:\Python27\DLLs_hashlib.pyd	C6534A6E83E1E38FE36332D430E833EE8BEC73	993 kB	1	Trusted	Not set
._ssl.pyd	C:\Python27\DLLs_ssl.pyd	8ABEDC059EF3403D067A9CF8ABC8883C7F113EC	1.3 MB	1	Trusted	Not set
._tkinter.pyd	C:\Python27\DLLs_tkinter.pyd	E48647B234507BA4E65C4A8728E18A244C97AF4	40 kB	1	Unrecognized	Not set
Auslogics.exe	C:\Program Files\Auslogics\Auslogics.exe	F8A24F72C64F8EA5DA9E2C2351292FE22CAA89	80.2 kB	1	Unrecognized	Trusted
Converter.exe	C:\Program Files\Converter\Converter.exe	38EF4F23138F0670B845907F089D582873A65F32	900.5 kB	1	Unrecognized	Not set
converter.exe	C:\Users\Tesla\AppData\Local\Temp\converter.exe	9302E9671FD31D6CE714817D354194897AC42BDC	7.7 MB	1	Unrecognized	Not set
CuteWriter_3.2.exe	C:\Users\IC1_8_32\Desktop\CuteWriter_3.2.exe	B04871C1608A2CE8F1E6458933799CCD68B9448	1.6 MB	1	Unrecognized	Not set
DDI-Setup-1.0.14.exe	C:\Users\IC1_8_32\Desktop\DDI-Setup-1.0.14.exe	2ACDEAF35A918B9E7A40AC91C7961AFF100C397F	375.5 kB	1	Unrecognized	Not set
driver_updater_stub_inst...	C:\Users\SPARK\AppData\Local\Temp\driver_updat...	BAD89D1477FBB3A1E7148EAD0C127738F9F2D80	375.6 kB	2	Malicious	Not set

- Select the files whose ratings you want to change
- Click the 'Change Rating' button in the top-menu
- Select the new rating from the following:
 - Rate File as Trusted
 - Rate File as Malicious
 - Rate File as Unrecognized

FILE NAME	FILE PATH	FILE HASH	SIZE	# OF DEVICES	COMODO RATING	ADMIN RATING
converter.exe	C:\Users\Tesla\AppData\Local\Temp\converter.exe	9302E9671FD31D6CE714817D354194897AC42BDC	7.7 MB	1	Unrecognized	Not set
CuteWriter_3.2.exe	C:\Users\IC1_8_32\Desktop\CuteWriter_3.2.exe	B04871C1608A2CE8F1E6458933799CCD68B9448	1.6 MB	1	Unrecognized	Not set
DDI-Setup-1.0.14.exe	C:\Users\IC1_8_32\Desktop\DDI-Setup-1.0.14.exe	2ACDEAF35A918B9E7A40AC91C7961AFF100C397F	375.5 kB	1	Unrecognized	Not set
driver_updater_stub_inst...	C:\Users\SPARK\AppData\Local\Temp\driver_updat...	BAD89D1477FBB3A1E7148EAD0C127738F9F2D80	375.6 kB	2	Malicious	Not set
KLite_Codec_Pack_1420...	C:\Windows\Temp\COMODO\K-Lite_Codec_Pack_1...	B8D7E680D8A30982C2E557DDAE830F6E8B80FF	42.3 MB	1	Unrecognized	Not set
KiesSetup (1).exe	C:\Users\Agr1\Desktop\KiesSetup (1).exe	809A58B9CE1122FD51C4D3B7F1B9810CEDF8BEC	66.4 MB	1	Unrecognized	Not set
Microsoft.ApplicationId...	C:\Windows\assembly\NativeImages_v4.0.30319_3...	4521D9C22E5FAE71F03C39CC548F284681FE302	300 kB	1	Unrecognized	Not set
Microsoft.ApplicationId...	C:\Windows\assembly\NativeImages_v4.0.30319_3...	F01E18CE85BA077B737DC78C3DD4E60050099EAC	674.5 kB	1	Unrecognized	Not set

- The new rating is shown in the 'Admin Rating' column
- This rating will be pushed to all endpoints during the next update cycle:



2. Device List

- Login to ITarian > Click 'Applications' > 'Endpoint Manager'
- Click 'Devices' > 'Device List'
- Select the device on which you want to set a rating.



Click the 'File List' tab



- Select the files whose rating you want to change
- Click the 'Change Rating' button

- Select the new rating from the following:

- Rate File as Trusted
- Rate File as Malicious
- Rate File as Unrecognized



- The new rating will be reflected in the 'Admin Rating' column
- It will be pushed out to the affected endpoint in the next update cycle

