

# How to view summary information and performance metrics of managed devices

Open Endpoint Manager > Click 'Devices' > 'Device List' > 'Device Management' > click the name of a device

- The device details page contains granular information about the device's hardware and software. This includes device profiles, network connections, installed applications, patches and device group membership.
- Each of these details are shown under respective tab
- This article explains about viewing general device details like device name, currently logged-in user, OS details and performance metrics.

## **View device summary information**

- Login to Comodo One / Xcitium
- Click 'Applications' > 'Endpoint Manager'
- Click 'Devices' > 'Device List'
- Click the 'Device Management' tab in the top menu
  - Select a company or a group to view just their devices
- OR
  - Select 'Show all' to view every device enrolled to EM
- Click the name of the device to open its device details interface

**Endpoint Manager** | Device List / Device Management

**DEVICES** (highlighted in red)

Device List

Search group name

Show all

- APC
- Aruba
- autoupdate\_customer\_a...
- BalancelT
- Bilek
- BlueTech
- BreanneBelge
- Can Talaywithdom
- CatchAll
- Chennai Connect
- CreanneBelge
- Default Customer
- den
- DenqaDeletCustomer

Group Management | Device Management

Enroll Device | Remote Control | File Transfer | Remote Tools | Run Procedure | Manage Profiles | Install or Manage Packages | Refresh Device Information | Power Op

Search for devices

	OS	NAME	ACTIVE COMPONENTS	VIRTUAL DESKTOP	PATCH STATUS	CUSTOMER
<input type="checkbox"/>	Windows	DESKTOP-DBCPBHV	AG CCS		2	Default Customer
<input type="checkbox"/>	Windows	DESKTOP-DBCPBHV	AG CCS		1	Default Customer
<input type="checkbox"/>	Windows	DESKTOP-DBCPBHV	AG AV FW CD			Default Customer
<input type="checkbox"/>	Windows	denz	AG CCS			Default Customer
<input type="checkbox"/>	Windows	MSEDEWN10	AG AV FW CD		5	Default Customer

DESKTOP-DBCPBHV  
Owner: admin

Manage Profiles | Remote Control | File Transfer | Remote Tools | Run Procedure | Install or Manage Packages | Refresh Device Information | Power Options | Export Security Configuration | Delete Device | Owner

Device Name | Summary | Networks | Associated Profiles | Software Inventory | File List | Exported Configurations | MSI Installation State | Communication | Commands Queue | Patch Management

Device Summary		OS Summary	
Custom device name	DESKTOP-DBCPBHV	OS	Windows
Name	DESKTOP-DBCPBHV	OS name	Microsoft Windows 10 Pro (x64)
Tags	Not set	OS version	10.0.19044
Notes	Not set	OS full version	Version 21H2 (OS Build 19044.1826)
Logged in user	Administrator	Service pack	N/A
AD\LDAP	N/A	Build version	19044
Domain\Workgroup	WORKGROUP	Reboot time	2022/07/28 06:49:54 PM
Formfactor	PC	Reboot reason	The process D:\VBoxWindowsAdditions-amc has initiated the restart of computer DESKTOP-DBCPBHV\Administrator for the its Installation (Planned) Reason Code: 0xB004. Comment:
Model	VirtualBox		
Communication Client version	7.0.42380.22050		
Processor	Intel(R) Core(TM) i7-7700 CPU @ 3.60GHz		

- Click the 'Summary' tab if it is not already open.

Device Name **Summary** Networks Associated Profiles Software Inventory File List Exported Configurations MSI Installation State

### Device Summary

Custom device name	TechElf
Name	TechElf
Logged in user	TECHELF\Alice
AD\LDAP	N/A
Domain\Workgroup	WORKGROUP
Formfactor	PC
Model	VirtualBox
Communication Client version	6.35.37329.20040
Processor	Intel(R) Core(TM) i5-7200U CPU @ 2.50GHz
Serial number	0
System model	VirtualBox
System manufacturer	innotek GmbH
Ownership type	Not specified
Last connection	2020/05/06 06:23:29 PM
Registered	2020/01/29 11:59:36 AM
Device time zone	UTC +05:30 (DST disabled)
External IP	112.133.236.61

### OS Summary

OS	Windows
OS name	Microsoft Windows 10 Pro (x64)
OS version	10.0.18362
OS full version	Version 1903 (OS Build 18362.592)
Service pack	N/A
Build version	18362
Reboot time	2020/05/06 05:58:42 PM
Reboot reason	The process C:\Windows\System32\RuntimeBroker.exe (TECHELF) has initiated the power off of computer TECHELF on behalf of user TECHELF\Alice for the following reason: Other (Unplanned) Reason Code: 0x0 Shutdown Type: power off Comment:

### Security Products Info

Name	COMODO Client - Security	
Version	12.2.0.8115	
Components	Antivirus	on
	Containment	on
	Baselining	off
	Firewall	on
	Training mode	off
	HIPS	off
	Training mode	off
	Virtual Desktop	off
Virus DB version	32376	
Virus DB last update time	2020/04/27 05:57:24 PM	

### Performance Metrics (Last updated: 2020/05/06 06:23:28 PM)

CPU usage	76% (2712 MHz)
RAM usage	77.67% (1590 MB of 2047 MB)
Network usage	Intel(R) PRO/1000 MT Desktop Adapter Load 0% speed channel (sent 0 bit/s, received 0 bit/s)
Disk usage	C: Free 28 GB Used 21 GB

- **Device Summary-** Basic hardware, software, user and connection information. Includes device name, user, operating system, active directory domain, ownership type, IP address, local time zone and more.
- **OS Summary** - Detailed information about the device operating system. Includes OS build, service pack availability, last restart time, reason for last reboot and more.
- **Security Products Info** - Details about the Comodo security client installed on the endpoint. The security client provides the antivirus, firewall and containment services required to protect the device. Information in this section includes active security components, database update status, the amount of time remaining in baseline mode, and more.
- **Performance Metrics** - Current hardware resource usage on the device. Includes CPU, RAM , network and disk. The details are refreshed every 30 seconds. (Windows only)
- **Network Summary** - MAC addresses of the device for connection through Bluetooth, WiFi and Ethernet. (Android, iOS and Mac OS devices only)