

# How to view summary information and performance metrics of managed devices

Open Endpoint Manager > Click 'Devices' > 'Device List' > 'Device Management' > click the name of a device

- The device details page contains granular information about the device's hardware and software. This includes device profiles, network connections, installed applications, patches and device group membership.
- Each of these details are shown under respective tab
- This article explains about viewing general device details like device name, currently logged-in user, OS details and performance metrics.

## View device summary information

- Login to Comodo One / Xcitium
  - Click 'Applications' > 'Endpoint Manager'
  - Click 'Devices' > 'Device List'
  - Click the 'Device Management' tab in the top menu
    - Select a company or a group to view just their devices
- OR
- Select 'Show all' to view every device enrolled to EM
  - Click the name of the device to open its device details interface

Endpoint Manager

Device List / Device Management

DASHBOARD

DEVICES

Device List

Bulk Installation Package

USERS

CONFIGURATION TEMPLATES

SECURITY

NETWORK MANAGEMENT

APPLICATION STORE

APPLICATIONS

LICENSE MANAGEMENT

SETTINGS

DEVELOPER TOOLS

Search group name

Show all

APC

Aruba

autoupdate\_customer\_a...

BalancelT

Bilek

BlueTech

BreanneBelge

Can Talaywithdom

CatchAll

Chennai Connect

CreanneBelge

Default Customer

den

DenqaDeletCustomer

Group Management

Device Management

Enroll Device

Remote Control

File Transfer

Remote Tools

Run Procedure

Manage Profiles

Install or Manage Packages

Refresh Device Information

Power Op

Search for devices

	OS	NAME	ACTIVE COMPONENTS	VIRTUAL DESKTOP	PATCH STATUS	CUSTOMER
<input type="checkbox"/>	Windows	DESKTOP-DBCPBHV	AG CCS		2	Default Customer
<input type="checkbox"/>	Windows	DESKTOP-DBCPBHV	AG CCS		1	Default Customer
<input type="checkbox"/>	Windows	DESKTOP-DBCPBHV	AG AV FW CO			Default Customer
<input type="checkbox"/>	Android	denz	AG CCS			Default Customer
<input type="checkbox"/>	Windows	MSEDGEWIN10	AG AV FW CO		5	Default Customer

DESKTOP-DBCPBHV

Owner: admin

Manage Profiles

Remote Control

File Transfer

Remote Tools

Run Procedure

Install or Manage Packages

Refresh Device Information

Power Options

Export Security Configuration

Delete Device

Owner

Device Name

Summary

Networks

Associated Profiles

Software Inventory

File List

Exported Configurations

MSI Installation State

Communication

Commands Queue

Patch Management

Device Summary

OS Summary

Custom device name

DESKTOP-DBCPBHV

Name

DESKTOP-DBCPBHV

Tags

Not set

Notes

Not set

Logged in user

Administrator

AD\LDAP

N/A

Domain\Workgroup

WORKGROUP

Formfactor

PC

Model

VirtualBox

Communication Client version

7.0.42380.22050

Processor

Intel(R) Core(TM) i7-7700 CPU @ 3.60GHz

OS

Windows

OS name

Microsoft Windows 10 Pro (x64)

OS version

10.0.19044

OS full version

Version 21H2 (OS Build 19044.1826)

Service pack

N/A

Build version

19044

Reboot time

2022/07/28 06:49:54 PM

Reboot reason

The process D:\VBoxWindowsAdditions-amc has initiated the restart of computer DESKTC DESKTOP-DBCPBHV\Administrator for the It Installation (Planned) Reason Code: 0x8004; Comment:

- Click the 'Summary' tab if it is not already open.

Device Name

Summary

Networks

Associated Profiles

Software Inventory

File List

Exported Configurations

MSI Installation State

Device Summary

Custom device name

TechElf

Name

TechElf

Logged in user

TECHELF\Alice

AD\LDAP

N/A

Domain\Workgroup

WORKGROUP

Formfactor

PC

Model

VirtualBox

Communication Client version

6.35.37329.20040

Processor

Intel(R) Core(TM) i5-7200U CPU @ 2.50GHz

Serial number

0

System model

VirtualBox

System manufacturer

innotek GmbH

Ownership type

Not specified

Last connection

2020/05/06 06:23:29 PM

Registered

2020/01/29 11:59:36 AM

Device time zone

UTC +05:30 (DST disabled)

External IP

112.133.236.61

OS Summary

OS

Windows

OS name

Microsoft Windows 10 Pro (x64)

OS version

10.0.18362

OS full version

Version 1903 (OS Build 18362.592)

Service pack

N/A

Build version

18362

Reboot time

2020/05/06 05:58:42 PM

Reboot reason

The process C:\Windows\System32\RuntimeBroker.exe (TECHELF) has initiated the power off of computer TECHELF on behalf of user TECHELF\Alice for the following reason: Other (Unplanned) Reason Code: 0x0 Shutdown Type: power off Comment:

Security Products Info

Name

COMODO Client - Security

Version

12.2.0.8115

Components

Antivirus

on

Containment

on

Baselining

off

Firewall

on

Training mode

off

HIPS

off

Training mode

off

Virtual Desktop

off

Virus DB version

32376

Virus DB last update time

2020/04/27 05:57:24 PM

Performance Metrics (Last updated: 2020/05/06 06:23:28 PM)

CPU usage

76% (2712 MHz)

RAM usage

77.67% (1590 MB of 2047 MB)

Network usage

Intel(R) PRO/1000 MT Desktop Adapter  
Load 0% speed channel (sent 0 bit/s, received 0 bit/s)

Disk usage

C: Free 28 GB Used 21 GB

- **Device Summary-** Basic hardware, software, user and connection information. Includes device name, user, operating system, active directory domain, ownership type, IP address, local time zone and more.
- **OS Summary** - Detailed information about the device operating system. Includes OS build, service pack availability, last restart time, reason for last reboot and more.
- **Security Products Info** - Details about the Comodo security client installed on the endpoint. The security client provides the antivirus, firewall and containment services required to protect the device. Information in this section includes active security components, database update status, the amount of time remaining in baseline mode, and more.
- **Performance Metrics** - Current hardware resource usage on the device. Includes CPU, RAM , network and disk. The details are refreshed every 30 seconds. (Windows only)
- **Network Summary** - MAC addresses of the device for connection through Bluetooth, WiFi and Ethernet. (Android, iOS and Mac OS devices only)